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To: mcford@co.volusia.fl.us
Subject: P&P 400.09 / F.S. 112.533
Date: Thu, 08 Dec 2011 15:49:28 -0500

Director Ford:

VolusiaExposed.Com is currently working on an article that addresses your agency's apparent position, that division policy and procedure 400.09 defines the "system" that has been "established and put into operation ... for the receipt, investigation, and determination of complaints received by such agency from **any person**" (F.S. 112.533)

Upon our review, we noted that P&P 400.09 appears to only strictly address "report writing" by division staff - in the particular, of incidents that they (staff) have personally witnessed.

Apparently, your agency maintains a VCDC 204 form (commonly known as the Inmate Complaint Form), in order to document inmate complaints / concerns. P&P 400.09 does not appear to address the VCDC 204 form - therefore, we are confused, how P&P 400.09 can be a viable response to the requirements of Florida law, to have a system in place "for the receipt, investigation, and determination of complaints received by such agency from **ANY PERSON**."

Lastly, P&P 400.09 does not appear to address complaints received from civilians.

These concerns will be addressed in our up coming article. Please free feel to address these concerns. Your response (or lack thereof) shall be incorporated into our article.

Thank You

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